University of Utah Health Administrative Fellowship

Program Overview

University of Utah Health (U of U Health) offers a one-year administrative fellowship to begin in Spring 2018. This fellowship is designed to cultivate leaders in the field of academic health care by allowing the fellow to foster close working relationships with senior U of U Health and Hospital executives while exposing the fellow to a diverse array of operational activities, academic departments, and high-level strategic goals.

U of U Health is an integrated academic healthcare system that includes University of Utah Hospitals and Clinics, University of Utah Medical Group, and University of Utah Health Plans. It encompasses academic entities including the Schools of Medicine and Dentistry and the Colleges of Nursing, Pharmacy, and Health. U of U Health also facilitates extensive research related to the health sciences. This diverse array of schools and departments provides unique experiences and increased understanding of health care.

Fellows participate in meetings, rotations, and develop projects in each area with executives from the Office of the Senior Vice President. Areas of opportunity for project work include strategic planning, health policy research, finance, population health, marketing and public affairs, development, quality improvement, performance analysis, compliance, clinical operations, and employee relations.
The University of Utah Health Mission

University of Utah Health serves the people of Utah and beyond by continually improving individual and community health and quality of life. This is achieved through excellence in patient care, education, and research; each is vital to our mission and each makes the others stronger:

- We provide compassionate care without compromise.
- We educate scientists and health care professionals for the future.
- We engage in research to advance knowledge and well-being.

Value

Nationally, Utah is known for the health of its population. It also enjoys some of the lowest-cost care in the US. From this position, as a health system, we have the capacity to improve health care delivery, training and innovation and define a new model of health care for the nation. Our customers are demanding a new kind of high-value health care, one that is more accessible, reasonably priced and organized around patients. We define this high-value health care as high quality and exceptional service delivered at a reasonable cost. And we are well on our way.

Quality

Informed by cutting-edge academic discovery and training, our clinical operations provide some of the highest quality care in the country. For the last six years in a row we have been recognized by Vizient (formerly University HealthSystem Consortium) as one of the top ten university health systems in the nation for quality.

Service & Transparency

Today, driven by complete transparency and a commitment to providing an exceptional patient experience, half of our providers rank nationally in the 90th percentile for patient satisfaction. Perhaps even more remarkably, more than a quarter of our providers rank in the 99th percentile.
In 2012, we became the first academic medical center in the nation to publish our patient satisfaction results and comments online for the world to see. Patients value this knowledge, our providers push one another to improve, and some of the nation’s other top health systems are following our lead.

Cost

In 2012, University of Utah Health set out to break new ground. We built the Value-Driven Outcomes (VDO) tool to prepare our institution to provide high-value care at lower costs with improved outcomes. By arming our providers with effective tools like these to harness data, they can lead health care transformation from the front lines of delivery.

Notable Achievements

- **A national leader in health care transparency** – As recognized by The New York Times, Harvard Business Review and The Economist, University of Utah Health was the first US health system to post online physician reviews written by real patients.
- **Bending the cost curve** – U of U Health became one of the first hospital systems to create a tool that helps physicians better understand and control costs. The Value Driven Outcomes (VDO) tool was recognized by a front page story in The New York Times and coverage by other national media outlets.
- **Leading the fight against cancer** – In 2015, the National Cancer Institute awarded Huntsman Cancer Institute its Elite Comprehensive Cancer Center designation. HCI is the only cancer center in the five-state Mountain West region to receive this highest possible NCI recognition.
- **Making technology work** – U of U Health has won Hospitals & Health Networks magazine’s Most Wired award three years in a row.

Highlights

- The Region’s only Level 1 trauma center
- A fully-integrated academic medical center and research leader
- 4 hospitals, 12 community clinics, and 9 urgent care locations
- 18 regional affiliate hospitals across 6 states
- 40+ outreach clinics across 5 states
- 15 national rural ACO (Accountable Care Organization)
- Clinical catchment area covering nearly 10% of the continental US
- 1,300+ board-certified physicians with over 260 medical specialties
- 770 licensed hospital beds
- 1.4 million annual patient visits
Preceptor

The fellow will report to Grant Lasson, Associate Vice President for Strategy and Chief Strategy Officer for U of U Health.

Grant Lasson has extensive experience helping major health care systems with strategic planning, business planning, strategy execution, and operations performance management. At U of U Health, Lasson is responsible for helping lead, support and coordinate strategic planning efforts for all health sciences and health care programs at the University.

Qualifications

Candidates should be currently enrolled in or have recently completed an accredited MHA/MBA/MPA/MPH/JD/PhD graduate program and should exhibit the following qualities:

- Demonstrated academic excellence
- Strong quantitative skills
- Outstanding written and verbal communication skills
- Ability to manage multiple successful projects and meet deadlines
- Possess self-motivation, initiative, teamwork skill, and emotional intelligence
- Interest in quantitative modeling, finance, management, and operations of academic medical centers

Application Guidelines

Applications should be sent directly as a single, consolidated PDF document to Andy Ray at andrew.d.ray@hsc.utah.edu no later than midnight on Monday October 2nd, 2017. Documents to be submitted must include:

- Cover letter
- Resume or Curriculum Vitae
- Personal statement describing the candidate’s interest in pursuing an Administrative Fellowship with the University of Utah Health Sciences (limit one page)
- Two to three letters of recommendation (at least one from a current or past employer)
- Official graduate school transcript from an accredited program.

U of U Health is a member of the National Council on Administrative Fellowships (NCAF). Interested applicants can also submit the requested information through the NCAF Centralized Application System.
For more information about the fellowship program or if you have additional questions, please contact:

Andy Ray
Administrative Fellow
Office of the Senior Vice President for Health Sciences, University of Utah
andrew.d.ray@hsc.utah.edu | (801) 587-8304
http://healthsciences.utah.edu/

Why Utah?

The University of Utah Campus is nestled in the foothills of the Wasatch Mountains on the east side of the Salt Lake Valley. With a backdrop of towering mountain peaks and captivating views of the valley and the Great Salt Lake, the U of U provides an incredibly scenic environment.

The beautiful, safe, and vibrant community of Salt Lake City combines the amenities of a major city with the friendliness of a small town. Salt Lake is the 50th largest metropolitan market in the U.S. and is frequently cited among the “best places to live” due to its recreation, business environment, climate, and low crime rate. The city’s ever-expanding light rail transit system runs through campus to University Hospital and provides access to Salt Lake International Airport.

Salt Lake City is one of only a few cities in the nation with a vibrant, mixed-use development at its core. The City Creek development is a sustainably-designed, walkable urban community of residences, offices, restaurants and retail spaces. Recreation and entertainment abounds. Salt Lake is home to several professional sports teams, including the NBA’s Utah Jazz and MLS’s Real Salt Lake. A rich artistic community featuring top-tier ballet, opera, symphony, theater, and museums round out the cultural scene.

At 4,330 feet above sea level, Salt Lake City is both Utah’s capitol and its gateway to renowned landscapes and outdoor recreation. The city is known worldwide as a ski destination, having hosted the 2002 Olympic Winter Games. Skiers flock to Utah to enjoy the “greatest snow on Earth.” In addition to its 14 ski resorts – most located 30 minutes to an hour from Salt Lake – Utah boasts five national parks, 43 state parks, and year-round golf. Hundreds of miles of hiking and biking trails, rock climbing, and other outdoor activities are part of the Utah lifestyle.
FAQs

Q: Do I need to submit any part of my application by mail?
A: No, all materials to be submitted should be sent directly as a single, consolidated PDF document or through the NCAF Centralized Application System.

Q: What are the differences between the University of Utah Hospital Fellowship and the University of Utah Health Fellowship?
A: These two fellowships vary in the scope of exposure, the areas of emphasis, and mentorship. Though there is some overlap, the U of U Health fellow will be less involved in hospital operations and more involved in strategic and other health science initiatives.

Both fellows are invited to key hospital and health science leadership meetings and to join in hospital and educational rotations. The U of U Health fellow can expect to spend time in the hospital on rotations, working on projects, and attending meetings.

Q: Do you accept international applicants?
A: Yes, but we do not sponsor visas.